

EXCELLENT

QUALITY



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EXPERTS IN ALUMINIUM™

Quality Policy

AVERAGE



Cosmos Aluminium, responding to the requirements of the European business reality, takes care to ensure the quality of its products and services. For this purpose, we have installed a Quality Management System, harmonizing the whole range of our activities with the strict requirements of the international standard ELOT EN ISO 9001:2015.

The scope of the Quality Management System is the Design and Production of Aluminium Profiles.

We are committed to::

- Effectively implementing and continuously improving our Quality Management System according to the ISO 9001:2015 standard.
- Meeting all the requirements of the legislation for the operation of our organisation and the specifications of our products.
- Ensuring and improving customer satisfaction by providing services and products that meet their requirements.
- Maintaining a high quality working environment that satisfies and engages our staff.
- Reviewing the Quality Policy every year and amending it in order to adapt it to new needs and market developments.
- Providing the resources and equipment required to meet the needs of the Quality Management System.
- Selecting our suppliers and partners using evaluation criteria that fit our philosophy and the requirements of the Quality Management System.
- Monitoring the effectiveness of our Quality Management System through regular internal inspections, management reviews and customer feedback questionnaires.
- Monitoring our quality in an evidence-based way by adopting and establishing monitoring indicators across the whole range of our organisational structure.
- Ensuring a risk-based approach to identifying and addressing threats or exploiting opportunities that may affect the compliance of services provided.
- Ensuring that the ethical values and code of professional ethics and conduct are upheld in the services we provide.



We aim to:

The continuous development and improvement of our organization's efficiency in all areas of our business activity with the assistance of our experienced and dedicated partners, our innovative and reliable suppliers and of course our loyal and demanding customers.

We implement and communicate:

The Quality Policy in the entire human resources of the company with actions such as trainings, briefings, staff meetings and most importantly with the constant implementation of the requirements of the Quality Management System by the Management.

The Chairman of the Board

Xenofon I. Kantonias



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